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21 May 2024

TO WHOM IT MAY CONCERN

RE: APPOINTMENT of CV Sagung Seto as EBSCO's SOLE AGENT in INDONESIA (Academic Segment)

This letter serves as proof and official authorization that CV Sagung Seto located at Jalan Pramuka No 27, Jakarta 10001 is the only appointed agent for academic segment managing EBSCO academic related research databases including Academic Search, Business Source and ebooks has authority to act as EBSCO's sales and invoicing agent.

This appointment is valid until 30 June, 2025 and subject to renewal.

Yours sincerely

KyungSoo Yi

Senior Vice President of Sales for Oceania, Asia and MENA

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